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TAMILNADU ORTHOPAEDIC ASSOCIATION 2026 - 2027



TNOA President's Theme 2026

"Enrich Knowledge, Skill and Empower All"

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Subject: Exclusion of Healthcare Services from the Consumer Protection Act

On behalf of the Tamil Nadu Orthopaedic Association (TNOA), representing orthopaedic surgeons across Tamil Nadu, we respectfully submit this representation regarding the continued inclusion of healthcare services under the Consumer Protection Act (CPA), which remains a matter of serious concern for the medical fraternity.

Medical practice is a highly specialized, ethical profession driven by clinical judgment, evolving scientific evidence, and patient-specific factors. Treating healthcare as a commercial service under consumer law has led to increasing medico-legal fear, defensive medicine, erosion of doctor-patient trust, and rising healthcare costs, ultimately affecting patient care.

Orthopaedic practice often involves emergency trauma care, complex surgical decisions, and variable biological healing responses — realities that cannot be adequately evaluated within a consumer-service framework.

We believe that existing regulatory bodies and judicial mechanisms are sufficient to address issues of negligence or professional misconduct. The CPA framework is not suited to the complex and life-critical nature of medical decision-making.

In view of the Hon'ble Supreme Court seeking inputs from the Government and the National Medical Commission, we urge the Ministry of Health & Family Welfare and the NMC to initiate appropriate steps to exclude healthcare services from the ambit of the Consumer Protection Act.

Such reform is essential to safeguard ethical medical practice and ensure quality healthcare delivery in the larger public interest.

Thanking you,

Yours sincerely,

REGISTERED OFFICE

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